

Erin Mills Town Centre welcomes you to the property.

To ensure we provide everyone with a safe and enjoyable environment, we ask that you take a moment to become familiar with our building's Conduct Policy. Any violation of this Policy may result in the offender being asked to leave the property immediately. Thank you for your cooperation.



Smoking/Vaping

We are pleased to offer a smoke-free environment in compliance with all Provincial Legislation and Municipal By-laws. Smoking or vaping is not permitted within 9 meters of the physical building or structure. This includes marijuana and associated products.



Vehicles

Leaving vehicles on the property outside of normal business hours is prohibited without prior approval from Property Management.



Audio & Video Equipment

Taking photos or video is not permitted without prior approval from Property Management. Please be advised surveillance equipment is on-site, and activities may be monitored. To allow us to better serve our guests, anonymous video analytics, traffic, and device count technologies are used in this property. To ensure your privacy, such technologies are used to collect aggregated data and do not record or store images that identify individuals.



Personal Electronic Devices

Personal entertainment and electronic devices may only be operated within accepted locations and volume levels.



Building Deliveries

All deliveries must be conducted through designated property loading areas only in a safe and reasonable manner. Delivery carts must be equipped with rubber wheels.



Restricted Areas

It is strictly prohibited to be in any restricted areas (such as back corridors or storage areas) without property management's permission.



Registered Service Animals & Guide Dogs are Permitted

With the exception of service animals or guide dogs, pets are prohibited from entering the building.



Appropriate Attire

Shirts and shoes must be worn at all times. Wearing clothing or other attire which may be considered objectionable, or constitute as a disguise and/or intended to conceal an individual's identity, is not permitted within the building or on the property.



Personal Mobility Devices

To ensure the safety of all patrons, all motorized wheelchairs, medical scooters, or personal mobility devices must be operated at a speed consistent with pedestrian traffic. Hoverboard or Segway-type devices are prohibited from use on the property.



Distributing Literature

Handing out printed literature and/or soliciting of any kind while on property is strictly prohibited, without the prior approval of property management.



Loitering

In the event of fire, other emergency, riot, civil commotion, or similar disturbance involving risk to the Shopping Centre, tenants or general public, unauthorized loitering or congregating in large groups that may impede others is prohibited. Property Management reserves the right to deny entrance to the property or remove any person or persons in any case where the conduct of such person involves a hazard or nuisance to any tenant or to the public.



Disruptive Behaviour

For everyone's safety and enjoyment; running, skateboarding, rollerblading, littering, horseplay, fighting, mischief, vandalism, unsafe use of elevating or escalating devices, protesting or congregating in large groups, unsafe bicycle operations, yelling or shouting, or the use of profane language, harassment and discrimination in any form is strictly prohibited on the property.



Caution

Floors slippery when wet.

Any other offence that violates Federal, Provincial or Municipal law or by-laws is prohibited. Any questions related to these posted policies of conduct can be directed to the attention of Building Security 905-569-1981 ext. 222