

Make the right call

Resources for neighbours & businesses in Somerset Ward

When you see someone in distress

Salvation Army Outreach Van: 311

(Daily: 11am – 3am) (24/7 during cold weather warnings)

Emergency-based **transportation service for homeless and shelter-staying clients to hospitals, shelters, harm reduction units and drop ins.** Life-sustaining **necessities such as sleeping bags, boots, jackets, socks, gloves, water, etc.** can be provided.

SWCHC: Homeless Crisis Outreach Project

West Centretown: 613-447-0029

(Daily: 1pm – 9pm)

Staff can respond to: **persons in distress, improperly discarded drug gear and abandoned sleeping rough supplies.** Staff are also able to provide informal care coordination supporting clients navigating homeless/housing sector with sector partners.

Drug Overdose Prevention and Education Response Team (DOPE)

Centretown Catchment: 613-619-0543

Somerset Catchment : 613-402-5189

Carlington Catchment: 613-619-0584

(Daily: 5pm – 11pm)

DOPE provides evening **outreach to isolated people who use drugs.** This team connects directly with people in the community that are at risk of overdose, providing provide resources, peer support, overdose prevention, and more.

StreetSmarts Outreach Program: 613-979-3387

(Daily: 6pm – 9pm)

StreetSmarts is a street-based outreach program that offers **resources, referrals, and basic supplies to Ottawa's downtown homeless population.** As a consumer-led outreach program, our volunteers have lived experience, understand the effects of street culture, and are able to engage with those they are offering assistance to.

Minwaashin Lodge Steet Team OutReach Mobile: 613-265-7558

(Saturday, Sunday, Monday: 5:30pm to 11:30pm) (Wednesday, Thursday, Friday: 5:00 pm to 12am)

The STORM team is available to assist indigenous women who are street involved with **immediate harm reduction, safety planning, crisis interventions, and community referrals.**

When you see improperly discarded drug gear

City of Ottawa: 311 or needlereporting@ottawa.ca

Do not pick up, touch or attempt to dispose of needles on your own. You can contact the city via the phone number or email listed above and they will be able to safely dispose of the needles.

When in doubt, call 311

If there is a life-threatening emergency, always call 911