

## **Dufferin Mall Code of Conduct**

As part of our efforts to provide a safe, secure, and pleasant shopping environment, Dufferin Mall management asks that you take a moment to familiarize yourself with our policies:

### **Smoking:**

Dufferin Mall is a smoke-free facility in accordance with all government legislation. Smoking or vaping is prohibited within nine metres of any entrance or covered area. This includes the use of medical and non-medical cannabis products.

### **Loitering:**

Loitering is prohibited on mall benches, the Food Court, and anywhere else on Dufferin Mall property. Congregating in large groups is also prohibited.

### **Disruptive Behaviour:**

Running, horseplay, profane language, obscene gestures, spitting, littering, bicycling, skateboarding, rollerblading, scootering, fighting, mischief, and vandalism are all prohibited. Any act that violates Municipal, Provincial, or Federal laws or regulations is prohibited.

### **Audio & Video Equipment:**

Personal entertainment and electronic devices are permitted but may only be operated at acceptable volume levels that do not disturb others. The use of photo and/or video devices is prohibited without prior approval from Dufferin Mall management.

### **Distributing Literature/Soliciting:**

Distributing printed materials on mall property and/or soliciting of any kind is prohibited.

### **Clothing/Attire:**

Appropriate attire, including shirts and shoes, must be worn. Attire that may be considered objectionable, constitutes a disguise, and/or is intended to conceal identity is prohibited.

### **Personal Mobility Devices:**

Motorized wheelchairs or medical scooters are permitted but may only be operated at low speeds to ensure the safety of all guests.

### **Service Animals:**

Pets are prohibited inside of Dufferin Mall except for Service Animals that are trained to assist people with disabilities.

### **Mall Equipment:**

The improper use of elevators and escalators is prohibited. Escalators are not to be used as staircases when not in operation. Strollers, wheelchairs, and/or shopping carts are not permitted on escalators.

### **Prohibited Items:**

Bicycles and shopping carts are prohibited inside of Dufferin Mall. Skateboards, roller blades, and scooters are not permitted for use inside of the mall but may be brought in so long as they are always carried by the guest.



#### **SHIRTS & SHOES REQUIRED**

By order of the Toronto  
Health Department



#### **SMOKE FREE**

By order of the Ontario  
Clean Air Act



#### **CCTV**

Security Surveillance  
Cameras In Use



#### **NO PETS**

Except service animals



#### **CAUTION!**

Floors slippery when wet



#### **THINK SAFETY**

No bicycle, roller blades  
or skateboards

*Dufferin Mall is privately owned property which is open to the public for business purposes. Dufferin Mall reserves the right to administer and enforce all rules and regulations of the Code of Conduct in accordance with provisions of the Trespass to Property Act of Ontario.*

# **DUFFERINMALL**